



How to be more **flexible, reduce costs and modernize systems?**

Due to the growth of the organization, the support of its systems demanded greater functionality.

Ecogas, formed by the companies Distribuidora de Gas del Centro S.A. and Distribuidora de Gas Cuyana S. A., carries out the public service of natural gas distribution in the regions of Córdoba, Mendoza, Catamarca, San Juan, La Rioja and San Luis. Currently, they reach more than 1.2 million customers in 268 locations, through an infrastructure of more than 30 thousand kilometers of networks and gas pipelines. The company was managing its operations with an in-house development system on technologies that needed to be modernized.



Ecogas improved the **speed and response times** to process the millions of daily measurements.

By implementing SAP IS-U® on HANA, they **achieved**:

- Greater flexibility in defining pricing and billing rules.
- Increase billing speed to more than one million customers.
- Integrate operations with SAP ERP, automating the company's accounting.
- Be better prepared for new types of digital meters based on IoT.
- Have the same quality of information at a lower investment cost.
- Perform a modernization of their applications and systems.
- Go live in April 2018, with an approximate duration of two years.

“We decided to implement SAP IS-U, through the assistance of Process Technologies, since it was the best proposal in terms of time, resources and costs. **The platform is oriented to the handling of commercial functions such as meter data reading and management, scheduling, billing, accounting, customer service and integration with customer relationship management.** It was implemented using the BigBang modality, focusing on residential and large customers“.

Oscar Sobrero, Leader of Technology Information and Organization, Ecogas



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